

Human Resources, Personal Development

Next Level Communication

Course Details

Price

£355.00

Start date

12 November 2026

Length

Full day (09:00 - 17:00)

CPD Points

7.00

Course Overview

This interactive course is for those who want to refine their communication skills and enhance their ability to overcome challenges, drive team success and foster a collaborative work environment.

Content

Delegates will explore effective tools and techniques, that will enhance skills and communication, helping to interact with others more.

The course will cover the following topics:

- Mastering the art of strategic communication, learning how to convey complex ideas clearly and persuasively
- Enhancing your active listening skills and empathy to better connect, understand and respond to team members' needs and concerns

Flexible learning that works for you

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- Developing proficiency in non-verbal communication to ensure your body language aligns with your verbal messages.
- Learning techniques for managing and resolving conflicts effectively, turning potential disruptions into opportunities for growth
- Building emotional intelligence to navigate and influence the emotional landscape of your team, leading with empathy and insight

Benefits

By the attending this course delegates will:

- Strengthen their ability to communicate complex ideas with clarity and impact
- Improve connection and trust through active listening and empathetic responses
- Learn how to ask powerful, thought-provoking questions that stimulate insight and meaningful dialogue
- Align verbal and non-verbal communication for greater credibility and influence
- Gain practical tools for managing and resolving workplace conflict constructively

Next Steps

If you would like to book a place on this course please click on the **'Book Course'** button to the right of this page and login or register for a user account to complete your booking(s). Any queries please do not hesitate to contact us via admin@gta.gg or call us on 01481 224570.

If no date is scheduled for this course at the present time please click on the **'Register Interest'** button and login or register for a user account so that we can add you to our course interest register. This register allows us to contact our tutors and finalise dates for a course as soon as we have a few people who have expressed their interest, so the more delegates who register their interest, the sooner we can schedule a particular course.

Course Tutor

Korinne Le Page

Korinne has more than 27 years' experience in Training, Leadership Development, Coaching and Counselling. She has also worked for major multi-national Companies, delivered Management and Communication programmes abroad and online across a variety of Market Sectors. Korinne started her career in Finance, then as an Operational Manager in Customer Service, managing teams in challenging environments and she became an Entrepreneur in 2000. Therefore, Korinne has first-hand experience of the issues that can arise from all angles, as well as appreciating the importance of providing inspirational leadership and seamless customer service.