Human Resources, Personal Development

Overcoming Cultural Challenges in our Diverse Workplaces

Course Details

Price

£235.00

CPD Points

2.50

Length

Half day (09:00-11:30)

Course Overview

This course is designed for delegates who work in increasingly diverse teams and are seeking guidance on approaching multicultural challenges that arise with their colleagues.

Content

- The definition of multiculturalism
- Understand the importance of cultural diversity in the workplace
- Identify common multicultural challenges at work
- Develop cultural intelligence and sensitivity with colleagues
- Enhance your communication skills across cultures

- Cultivate a global mindset and adaptability

Benefits

Delegates will gain essential knowledge to assist with the understanding of the challenges surrounding verbal & non-verbal communication styles, differing cultural norms and behaviours, values & traditions, and avoiding misunderstandings & tensions.

Next Steps

If you would like to book a place on this course, please click on the **'Book Course'** button to the right of this page and login or register for a user account to complete your booking(s). Any queries please do not hesitate to contact us via **admin@gta.gg** or call us on 01481 244570.

If no date is scheduled for this course at the present time, please click on the **'Register Interest'** button and login or register for a user account so that we can add you to our course interest register. This register allows us to contact our tutors and finalise dates for a course as soon as we have a few people who have expressed their interest, so the more delegates who register their interest, the sooner we can schedule a particular course.

Course Tutor

Zoe Cousens

Zoë is an Executive Coach based between Guernsey and the Gulf countries, leveraging her 35+ years' experience to help her clients to reach their full potential and achieve their goals. She began her long career in wealth management as one of the first women to work in the London Stock Exchange. Significant roles have included a Portfolio Manager for trust structures, and an Investment Consultant for a global law firm. She has more than 10 years' commercial and NFP Board experience gained in Dubai and Guernsey, as well as Chair and Treasury Committee experience in the UK national charity sector. She has undertaken projects for Guernsey's Government and the Island's Regulator and set up and managed a successful local pension scheme. Zoë is an adviser for start-ups, and being a passionate advocate for financial literacy, she founded the Women's Investment Network and Talking Money Matters to inspire people to become financially knowledgeable. She has achieved a number of professional awards and is a regular speaker at events such as the World Women Leaders Summit and the Wealth Arabia Conference, as well as being interviewed and published in the UK and UAE media.