

Leadership & Management

Practical Leadership for Emerging Managers

Course Details

Price

£355.00

Start date

15 September 2026

Length

Full day (09:00 - 16:45)

CPD Points

8.00

Course Overview

This one-day course is for people with approximately 1 year of experience managing a team. The course explores key skills needed to engage, focus and develop teams. You will learn how to become more successful, improve communication, make better decisions and build a team. The day is practical, lively and encourages sharing and learning from each other.

Content

Topics include:

Focus

- Review key roles and responsibilities of a manager

Flexible learning that works for you

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- Keeping the team focused on delivery
- Managing priorities with intention

Engage

- Building trust with your team
- Simple and effective ways to motivate your team
- Leading changes large and small with your team
- Reviewing the basics taking them to the next level

Develop

- Developing communication skills to enable you to respond appropriately to challenging situations, including conflict resolution
- How to help your team progress (even if there isn't clear career progression)

Benefits

This one day course provides everything you need to become a great team leader!

Next Steps

If you would like to book a place on this course please click on the **'Book Course'** button to the right of this page and login or register for a user account to complete your booking(s). Any queries please do not hesitate to contact us via admin@gta.gg or call us on 01481 224570. If no date is scheduled for this course at the present time please click on the **'Register Interest'** button and login or register for a user account so that we can add you to our course interest register. This register allows us to contact our tutors and finalise dates for a course as soon as we have a few people who have expressed their interest, so the more delegates who register their interest, the sooner we can schedule a particular course.

Course Tutor

Kay Stephan

Kay Stephan, FCIPD, is the Managing Director of Mirador, a learning and development consultancy. She has over 20 years' experience working in partnership with a variety of private and public sector organisations, including the GTA University Centre. Interventions range from designing and delivering bespoke management development events, coaching, designing and delivering assessment centres, to the design and delivery of personal effectiveness workshops. Kay has specific expertise developing webinars and implementing Social Learning Systems. Her approach is warm, pragmatic and perceptive.